

12 September, 2025

### **Information Notice under EU Data Act**

In accordance with Regulation (EU) 2023/2854 (Data Act), Hitachi Industrial Equipment Systems Co., Ltd. (“HIES”) and its Affiliates (“Company”) hereby provide the prospective customer of a connected product(s) by the Company (“Product(s)”) (“Customer”) with the following information. “Affiliate” means any HIES group company that is directly or indirectly controlled by HIES.

(a) Name of the Product	Hitachi Global Air Power made Packaged Screw Type Air Compressor
(b) The type, format and estimated volume of Product data	Machine information: Package/Machine Information, Control Parameters etc., Change Log, Event Log, Machine Sensor Log of Historical or Live
(c) Whether the Product is capable of generating data continuously and in real time	Available
(d) Whether the Product is capable of storing data on-device or on a remote server (and duration of retention of the data)	Whether the connected product is capable of storing data on-device or a remote server: On-device: Available Remote server: Not available
	(If relevant) intended duration of retention: Change Log: Provide last 200 changes in the machine Event Log: Provide last 200 events accrued in the machine Machine Sensor Log: Historical-Store 8 files, File 1 is the newest while File 8 is oldest. Live-Latest data will be used in the report.
(e) Method of access, retrieval (and erasure) of the data by the user and relevant information	How the user may access and retrieve the data (including the technical means to do so): Data can be saved to a USB memory stick.
	(If relevant) how the user may erase the data (including the technical means to do so): On-device: Once data storage is full, the latest data will be overwritten.
	Terms of use for the above-mentioned method(s): None
	Quality of service: Sensor values at 1 sample per minute.
(f) Other information	The Company may request the provision of monitoring and historical information at the time of Customer inquiries, as necessary for investigation. The Company may also extract monitoring and historical information from the Product returned by customers for the purpose of Product failure analysis.  Data retention period: The period agreed upon between Customer and the Company at the data is provided.

## **Data Use Policy**

In addition to the foregoing, the following Data Use Policy provisions shall apply, in compliance with Regulation (EU) 2023/2854 (Data Act).

### 1. Data Acquisition by the Company

- The Company may request the provision of data necessary for investigation at the time of the Customer inquiries.
- The Company may extract data necessary for investigation from the Products returned by the Customer for the purpose of the Product failure analysis.
- The Company shall not be responsible for preserving the acquired data beyond the retention period stated in the foregoing Section (f). Should the data be no longer retained by the Company, the provision of such data by them may not be possible. The Customer shall take appropriate measures to retain data such as creating backups in advance.
- This Policy retroactively shall apply to data necessary for inquiry investigations, even if it was provided prior to the date of an agreement regarding data provision.

### 2. Purpose of Use of Acquired Data

- The data acquired under Section 1 shall be used solely for the purpose of providing support, warranty, or other related services in connection with the Product.

### 3. Sharing of Non-Personal Data with Third Parties

- The data acquired under Section 1 may be shared with third parties involved in the manufacturing and sales of the Product, solely for the purposes described in Section 2.

### 4. Data Sharing Upon Customer Request

- Upon Customer request, the data acquired under Section 1 may be provided to the 3<sup>rd</sup> party data recipient designated by the Customer. The method of data provision shall be determined on a case-by-case basis.

## **Notice to Retailers and OEM Customers**

**If you enter into a direct contract with the Customer for the purpose of reselling the Products, selling them in combination with other products or the Customer's own products, or retaining the Customer's data in the course of providing repair services, please provide the Customer with the contents of this information notice prior to the contract or repair services. Failure to do so may result in you being penalized for violating the EU Data Act.**